

DENOV: FROM APPEAL TO RESULT — CHANGING LIVES IN CHUQURQISHLOQ AND YOSHLIK COMMUNITIES

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In Chuqurqishloq community, an ordinary day for a mother — Sevara Mamataliyeva — turned into something different. Her son needed medical assistance due to a health issue. She reached out for help — and this time, her appeal did not go unanswered.

Within a short time, the issue was forwarded to the relevant authorities, doctors were involved, and the necessary medical care was provided. For Sevara, this was more than just help — it was proof that her voice had been heard.



An Appeal Is Not a Problem — It Is the Beginning of a Solution

Today in Denov district, a citizen's appeal is no longer just a formal request. It is the first step toward solving a problem.

Every appeal submitted through Virtual and Public Reception Offices is registered, assigned to responsible officials, and strictly monitored until resolution. This system is especially showing clear results in Chuqurqishloq and Yoshlik communities.

Problems that once took years to resolve are now being addressed within short timeframes.

Behind the Numbers — Human Lives

Since the beginning of 2026, more than 3,000 appeals have been received in Denov district, with over half of them resolved positively.

However, the most important aspect is not the numbers. Behind every appeal stands a person, a family, a life.

Based on citizens' appeals, internal roads in 18 communities across the district have been asphalted. This has improved not only infrastructure but also people's daily lives, comfort, and overall well-being.



Youth Community: At the Center of Transformation

The Youth community in Denov district was classified as a high-priority (challenging) area at the beginning of 2026. Today, it is undergoing large-scale transformation.

The community includes 8 streets: Usmon Nosir, Uyg'un, Kelajak, Yosh G'ayrat, Gullola, Olam Jahon, Saykal, and Ziyinatli.

In March 2026, a total of 7 kilometers of roads in Usmon Nosir, Kelajak, Uyg'un, Yosh G'ayrat, and Gullola streets were gravelled and leveled.

In addition, asphalt works were carried out as follows:

- Uyg'un Street — 595 meters,
- Yosh G'ayrat Street — 801 meters,
- Kelajak Street — 1,091 meters,
- Usmon Nosir Street — 156 meters.

In total, 2,643 meters of roads across 4 streets were asphalted, and surrounding areas were concreted.



Moreover, the exterior facades of houses along the main streets of the community were renovated, significantly improving the overall appearance of the area.

Targeted Social Support

Five low-income families in the community were assigned to organization leaders and received targeted assistance:

— Shermuminova Saltanat's family (Usmon Nosir Street) was supported by the rector of Denov Pedagogical Institute, Oybek Ro'ziyev, who provided one head of cattle.

— Zaripova Zumrad's family received support from the Head of the Employment Assistance Department, Iskandar Ismoilov, including greenhouse repairs and assistance in planting crops.

— G'afforova Gulxayo's family was assisted with planting potatoes on their household land.

— Eshmamedova Fozila, a person with a Group I disability, received a newly constructed house through the district administration.

— Usmonov Abdusodiq's family was provided with 10 poultry birds to create a source of income.



Trust — The Most Important Result

Today, change in Denov is not only visible in roads or buildings. The most significant transformation is trust.

People are no longer hesitant to submit appeals, because they know: an appeal leads to results.

The experience emerging in Chuqurqishloq and Yoshlik communities shows that effective governance does not begin with large resources, but with the right approach and a focus on human dignity.

Denov today is more than just a district. It is becoming a model of governance that listens to its citizens, solves problems, and improves people's lives.

The principle here is simple:

If a person appeals — there must be a response.